

Reserves and Open Spaces

Why we do it

To have an open space network that provides community and recreational opportunities, as well as cultural, landscape and ecological protection and enhancement.

What we do

Protect, maintain and enhance an open space network that includes:

- ▶ neighbourhood reserves, sports fields and walkways
- ▶ harbour, port, coastal and esplanade reserves, passive reserves and natural areas
- ▶ historic reserves and specific heritage sites
- ▶ jetties
- ▶ cemeteries and a crematorium
- ▶ public conveniences.

Support the network of amenities such as playgrounds, public toilets, park furniture, barbecues, skate parks, street trees and street gardens.

Reserves and Open Spaces provide open space venues and amenities for passive and active recreation. They also provide access to rivers, lakes, streams and the coast.

Reserves and Open Spaces are spread throughout the district roughly in proportion to population distribution, with around two thirds of Council's reserves and open spaces assets located within Gisborne City.

Some reserves have existing long-term leases where the lessee is responsible for total management of the reserve eg, Uawa Golf Course, Gisborne Park Golf Course, Patutahi Reserve and Rugby Park.

Apart from these exceptions day-to-day management of the Council's Reserves and Open Spaces is carried out by Council's Community Facilities section with operations and maintenance provided by private contractors under long-term contracts that are subject to competitive tendering.

Community outcomes

This activity contributes to the following community outcomes:



Vibrant Tairāwhiti



Safe Tairāwhiti



Healthy Tairāwhiti



Connected Tairāwhiti



Environmentally Sustainable Tairāwhiti

Where we are now

The Council's Open Spaces Strategy sets out a vision for the management and development of district reserves. Significant progress has been made in implementing the strategy.

Council has a programme in place for preparing and reviewing management plans for each of its reserves.

Programmes are also in place for:

- ▶ upgrading the district's playgrounds to national standards
- ▶ future acquisition of esplanade reserve and the provision of new neighbourhood reserves.

The Council's Walking and Cycling Strategy sets out a vision for extending and enhancing Gisborne's network of walkways and cycleways.

Council is committed to providing access to high quality neighbourhood reserves across Gisborne urban areas and as an integral part of the design of new subdivisions.

Council is currently investigating external funding and partnership opportunities to assist in the development of key sporting facilities in the Gisborne urban area including:

- ▶ an upgrade of Awapuni Stadium
- ▶ a new multi-purpose stadium and aquatic facility (refer to Aquatic and Leisure Facility summary)
- ▶ an astro turf hockey pitch.

Council is also pursuing external funding and partnership opportunities to revitalise:

- ▶ the inner harbour and port area
- ▶ the city centre and civic centre area
- ▶ city beaches and Wainui.

Where we want to be

- ▶ To have maximised opportunities to secure esplanade reserves for public access and safeguard riparian and aquatic biodiversity.
- ▶ For all residential areas in the Gisborne urban area to be within walking distance to a high quality neighbourhood reserve.
- ▶ For Gisborne to have a comprehensive and effective network of walkways and cycleways integrated with the roading network.
- ▶ For Gisborne to have provided major new sporting and cultural facilities for the district.
- ▶ To have maximised opportunities, particularly in the city centre, the harbour and port area, rivers and coastal areas to provide access to public art and information reflecting Gisborne's unique cultural and natural heritage.
- ▶ It is not intended to extend the existing public toilet assets. Council has declared that its intention is to meet the rising public expectations of higher service levels and to maintain the existing stock of facilities.

How we plan to get there

- ▶ Continue to review, prepare and implement Reserve Management Plans for all reserves in line with the Open Spaces Strategy and the Reserves Act.
- ▶ Resource and implement a programme of maintenance and renewals of reserves and open spaces facilities and equipment including the upgrade of playground equipment and surfaces in the district in accordance with NZS 5828:2004 Playground Equipment and Surfacing Standards.
- ▶ Continue to acquire esplanade and other reserve land through development contributions and strategic acquisitions.
- ▶ Continue to pursue the funding and delivery of key sporting facilities for the Gisborne district as well as the revitalisation of strategic open spaces and civic locations.
- ▶ Ensure that funds from any sales of reserve land are used for the purchase of new reserves or enhancing existing reserves.

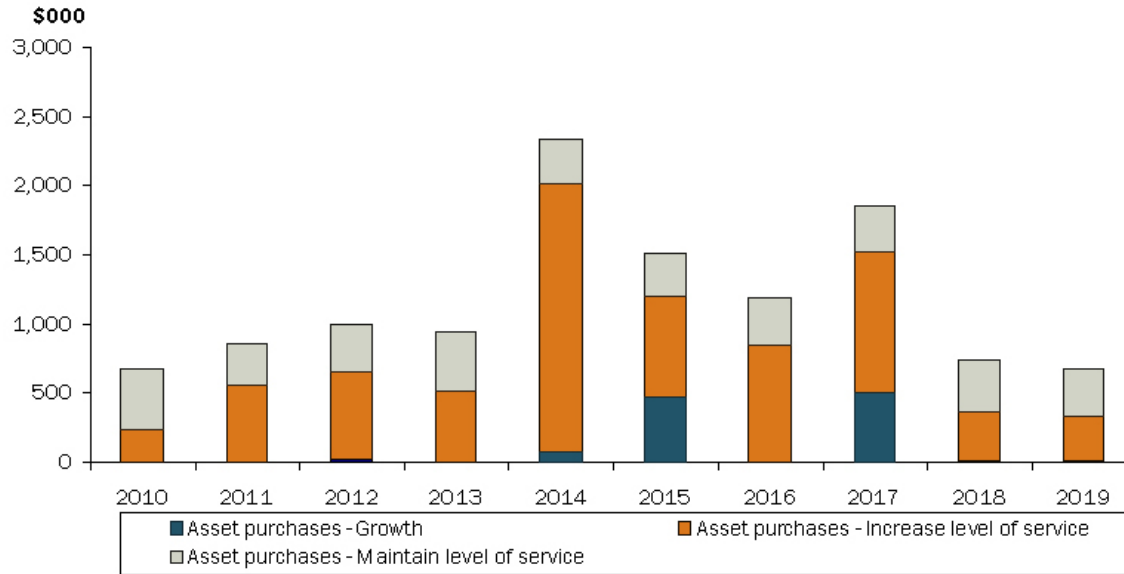
Significant negative effects

There are no significant negative effects from this activity.

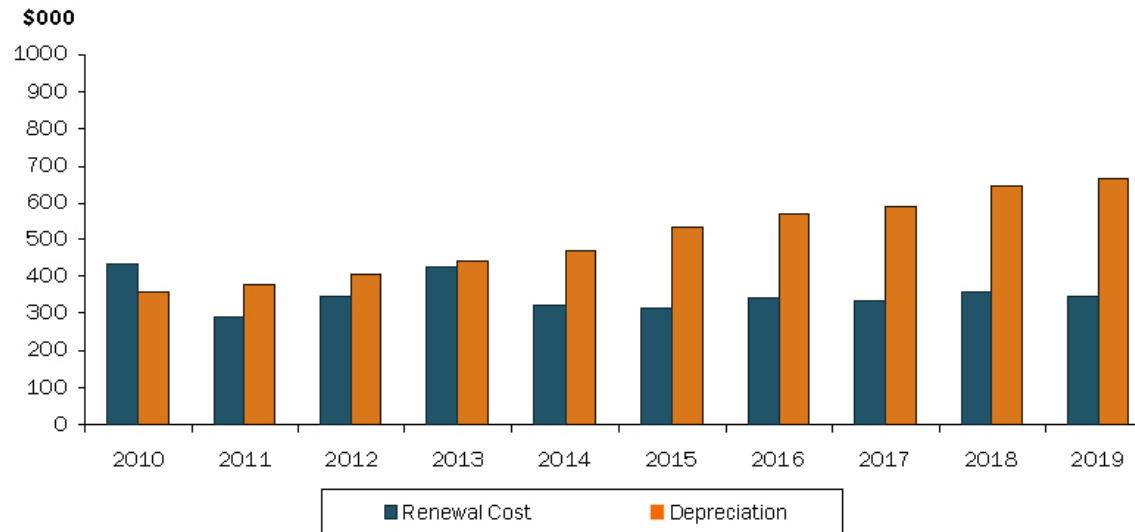
Summary of Forecasted Financial Performance for 10 Years 2010 to 2019

| | 2010 \$000 | 2011 \$000 | 2012 \$000 | 2013 \$000 | 2014 \$000 | 2015 \$000 | 2016 \$000 | 2017 \$000 | 2018 \$000 | 2019 \$000 |
|--|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|---------------|
| RESERVES and OPEN SPACE | | | | | | | | | | |
| OPERATIONS | | | | | | | | | | |
| Operating Revenue | | | | | | | | | | |
| Activity revenue | -254 | -262 | -269 | -276 | -284 | -292 | -301 | -309 | -315 | -323 |
| Grants and subsidies | -7 | -8 | -8 | -8 | -8 | -8 | 39 | 65 | 66 | 17 |
| Other revenue | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Total Operating Revenue | -261 | -270 | -277 | -284 | -292 | -300 | -262 | -244 | -249 | -306 |
| Operating Expenditure | | | | | | | | | | |
| Depreciation | 361 | 380 | 405 | 441 | 471 | 532 | 569 | 590 | 644 | 666 |
| Interest | 32 | 43 | 61 | 74 | 122 | 172 | 196 | 233 | 254 | 250 |
| Operating costs | 2,770 | 2,917 | 3,030 | 3,119 | 3,211 | 3,389 | 3,462 | 3,604 | 3,633 | 3,715 |
| Total Operating Expenditure | 3,163 | 3,340 | 3,496 | 3,634 | 3,804 | 4,093 | 4,227 | 4,427 | 4,531 | 4,631 |
| Net Internal Charges/(Recoveries) | 767 | 800 | 843 | 906 | 943 | 969 | 1,031 | 1,095 | 1,216 | 1,301 |
| Net Cost of Service | 3,669 | 3,870 | 4,062 | 4,256 | 4,455 | 4,762 | 4,996 | 5,278 | 5,498 | 5,626 |
| Funded by: | | | | | | | | | | |
| Rates income | -3,669 | -3,870 | -4,062 | -4,256 | -4,455 | -4,762 | -4,996 | -5,278 | -5,498 | -5,626 |
| Transfers to/(from) reserves | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Depreciation not funded | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| (Increase)/decrease in deficits carried forward | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| TOTAL OPERATIONS FUNDING | -3,669 | -3,870 | -4,062 | -4,256 | -4,455 | -4,762 | -4,996 | -5,278 | -5,498 | -5,626 |
| CAPITAL | | | | | | | | | | |
| Capital Outgoings | | | | | | | | | | |
| Asset purchases - Growth | 0 | 0 | 29 | 0 | 75 | 485 | 5 | 509 | 10 | 8 |
| Asset purchases - Increase level of service | 237 | 565 | 617 | 518 | 1,944 | 715 | 848 | 1,018 | 362 | 324 |
| Asset purchases - Maintain level of service | 435 | 290 | 347 | 425 | 322 | 314 | 343 | 333 | 361 | 349 |
| Total asset purchases | 672 | 855 | 993 | 943 | 2,342 | 1,514 | 1,197 | 1,861 | 733 | 681 |
| Loan repayments | 63 | 78 | 103 | 128 | 144 | 192 | 165 | 179 | 196 | 232 |
| Total Capital Outgoings | 735 | 933 | 1,096 | 1,071 | 2,486 | 1,706 | 1,362 | 2,040 | 929 | 913 |
| Funded by: | | | | | | | | | | |
| Rates income | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 | 0 |
| Development contribution income | -84 | -84 | -84 | -84 | -84 | -84 | -84 | -68 | -68 | -68 |
| Transfers to/(from) development contribution reserve | 84 | 84 | 57 | 84 | 17 | -404 | 80 | -438 | 61 | 62 |
| Capital grants and donations | -3 | -69 | -42 | -38 | -215 | -88 | -10 | -42 | -13 | -8 |
| Other capital revenue | -5 | 0 | 0 | 0 | 0 | -4 | 0 | -18 | 0 | 0 |
| Loan funding | -178 | -278 | -397 | -228 | -1,400 | -379 | -659 | -748 | -201 | -120 |
| Transfer from depreciation reserve | -467 | -379 | -529 | -625 | -558 | -534 | -630 | -586 | -594 | -613 |
| Transfer to/(from) other reserves | -82 | -207 | -101 | -180 | -246 | -213 | -59 | -140 | -114 | -166 |
| TOTAL CAPITAL FUNDING | -735 | -933 | -1,096 | -1,071 | -2,486 | -1,706 | -1,362 | -2,040 | -929 | -913 |

Total Capital Projects



Depreciation v Renewal Capital Projects



Capital Expenditure Programme

| Description | LOS | Total Cost | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | Grant Funding | LTNZ Funding | Dev Cont Funding | Reserves Cont. | Loan & Reserve Funding |
|---|----------|------------|--------|---------|--------|--------|---------|--------|--------|--------|--------|--------|---------------|--------------|------------------|----------------|------------------------|
| RESERVES and OPEN SPACE | | | | | | | | | | | | | | | | | |
| Chalmers Road Enhancement as City Entranceway | INC | 65,260 | | 21,180 | 21,740 | 22,340 | | | | | | | | | | 100% | |
| Footbridges - Awapuni School/Alfred Cox Park | INC | 105,900 | | 105,900 | | | | | | | | | | | | | 100% |
| Neighbourhood Reserve Development | INC | 30,000 | | 30,000 | | | | | | | | | | | | 100% | |
| Beach Protection & Revegetation - Kaiti Beach | INC | 59,090 | | 10,590 | | 11,170 | | 11,810 | | 12,480 | | 13,040 | | | | 100% | |
| Walkway - Railway Bridge | INC | 251,940 | | | | 22,340 | 229,600 | | | | | | | 69% | | | 31% |
| Atkinson Park - Reserve Sign | INC | 3,177 | | 3,177 | | | | | | | | | | | | 100% | |
| Coldstream Road Reserve - Plant Trees and Reserve Sign | INC | 10,730 | | 5,295 | 5,435 | | | | | | | | | | | 100% | |
| Grant Road Reserve - Reserve Sign & Table | INC | 5,315 | 2,054 | | 3,261 | | | | | | | | | | | 100% | |
| Ida Road Reserve - Seating & Reserve Sign | INC | 5,562 | | 2,118 | | | 3,444 | | | | | | | | | 100% | |
| London Street Reserve - Reserve Sign, Trees and Table | INC | 5,562 | | 2,118 | | | 3,444 | | | | | | | | | 100% | |
| Lytton Road Reserve - Taruheru River Walkway | INC/GROW | 114,800 | | | | | 114,800 | | | | | | | | 49.89% | 50.11% | |
| Waiteata Park - Riparian Planting | INC | 12,160 | | | | | | | 12,160 | | | | | | | 100% | |
| Mākōrori Beach Reserve - Implementation of Proposed Management Plan | INC/GROW | 50,000 | | | | | | | | 20,000 | 20,000 | 10,000 | | | 14% | 86% | |
| Tolaga Bay Township Plan Implementation - Play Equipment & Picnic Tables | INC | 15,405 | 15,405 | | | | | | | | | | 32.46% | | | | 67.54% |
| Wainui Reserve - Carpark, basketball/netball | INC | 59,050 | | | | | | 59,050 | | | | | | | 10% | 90% | |
| Park Furniture General - Facilities, Furniture and Landscaping of Neighbourhood Parks | INC | 31,880 | 10,270 | 10,590 | 5,435 | 5,585 | | | | | | | | | | | 100% |
| Nelson Park Upgrade - Carpark and Implement Proposed Management Plan | INC/GROW | 108,655 | | | | | 28,700 | 29,525 | 12,160 | 12,480 | 12,750 | 13,040 | | | 33% | 67% | |
| Langford Fallon Reserve - Viewing Platform | INC/GROW | 21,740 | | | 21,740 | | | | | | | | | | 4.70% | 95.30% | |
| Waikanae Beach Reserve Repairs to sea wall | MAINT | 51,350 | 51,350 | | | | | | | | | | | | | 100% | |
| Gentle Annie Reserve - Implement Proposed Management Plan | INC | 54,740 | | | | | | 29,525 | 6,080 | 6,240 | 6,375 | 6,520 | | | | | 100% |
| Patutahi Township Plan Implementation | INC | 21,770 | | 21,770 | | | | | | | | | 50% | | | | 50% |

| Description | LOS | Total Cost | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | Grant Funding | LTNZ Funding | Dev Cont Funding | Reserves Cont. | Loan & Reserve Funding |
|--|-----------|------------|--------|--------|--------|--------|-----------|---------|--------|---------|---------|---------|---------------|--------------|------------------|----------------|------------------------|
| RESERVES and OPEN SPACE | | | | | | | | | | | | | | | | | |
| Adventure Playground - Playground Design & Implementation | INC | 251,910 | | 21,180 | | 55,850 | | 59,050 | | 62,400 | | 53,430 | | | | 100% | |
| Alfred Cox Park - Implement Waikanae/ Midway Management Plan | INC | 51,435 | | | | | | | | | 31,875 | 19,560 | | | | | 100% |
| Civic Reserves - Implementation of Management Plan | INC | 32,600 | | | | | | | | | | 32,600 | | | | 100% | |
| Civic Square/Plaza/Open Space Development | INC | 1,000,000 | | | | | 1,000,000 | | | | | | | | | | 100% |
| Botanical Gardens - Implement Management Plan | INC | 151,320 | 25,675 | 26,475 | 27,175 | 11,170 | 11,480 | 11,810 | 12,160 | 12,480 | 6,375 | 6,520 | | | | | 100% |
| Taruheru Reserves - Land Purchase | GROW | 971,600 | | | | | | 472,400 | | 499,200 | | | | | 100% | | |
| Cemeteries - New Ash Berm | MAINT | 24,570 | 2,054 | 2,118 | 2,174 | 2,234 | 2,296 | 2,362 | 3,040 | 2,496 | 3,188 | 2,608 | | | | | 100% |
| Titirangi Reserve | MAINT/INC | 561,115 | | 42,360 | 97,830 | 61,435 | 143,500 | 64,955 | 30,400 | 56,160 | 31,875 | 32,600 | 18.80% | | | 35.24% | 45.96% |
| Hatea a Rangī Reserve | MAINT/INC | 38,045 | | | 38,045 | | | | | | | | | | | | 100% |
| Ruatōria Township Plan Implementation | MAINT/INC | 124,055 | 5,135 | 20,000 | 32,610 | 5,585 | | 29,525 | | 31,200 | | | 61.39% | | | | 38.61% |
| Tokomaru Township Plan Implementation | MAINT/INC | 46,740 | | | | | 5,740 | 29,525 | | | 11,475 | | 61.46% | | | | 38.54% |
| Te Araroa Domain | MAINT/INC | 62,985 | | | | 5,585 | 57,400 | | | | | | | | | | 100% |
| Waihiere Reserve | MAINT/INC | 83,165 | 10,270 | 10,590 | 10,870 | | | | | | 31,875 | 19,560 | | | | 100% | |
| Reserves - Amenity Paving | MAINT/INC | 21,458 | 1,890 | 1,948 | 2,000 | 2,055 | 2,112 | 2,173 | 2,237 | 2,297 | 2,346 | 2,400 | | | | | 100% |
| Reserves - Bridges and Boardwalks | MAINT/INC | 77,296 | 6,807 | 7,020 | 7,204 | 7,404 | 7,608 | 7,828 | 8,060 | 8,272 | 8,450 | 8,643 | | | | | 100% |
| Reserves - Buildings | MAINT/INC | 418,432 | 36,848 | 37,996 | 39,002 | 40,078 | 41,190 | 42,374 | 43,630 | 44,778 | 45,748 | 46,788 | | | | | 100% |
| Reserves - Carparks | MAINT/INC | 64,922 | 5,718 | 5,895 | 6,050 | 6,219 | 6,391 | 6,574 | 6,770 | 6,948 | 7,098 | 7,259 | | | | | 100% |
| Reserves - Roads | MAINT/INC | 155,106 | 13,529 | 13,983 | 14,382 | 14,810 | 15,251 | 15,721 | 16,220 | 16,676 | 17,060 | 17,474 | | | | | 100% |
| Reserves - Accessways | MAINT/INC | 46,438 | 4,090 | 4,216 | 4,328 | 4,448 | 4,572 | 4,702 | 4,842 | 4,970 | 5,078 | 5,192 | | | | | 100% |
| Reserves - Furniture | MAINT/INC | 423,542 | 36,105 | 37,542 | 38,799 | 40,146 | 41,537 | 43,018 | 44,589 | 46,026 | 47,239 | 48,541 | | | | | 100% |
| Reserves - Irrigation | MAINT/INC | 35,704 | 3,024 | 3,150 | 3,260 | 3,378 | 3,499 | 3,629 | 3,765 | 3,891 | 3,997 | 4,111 | | | | | 100% |
| Reserves - Lighting | MAINT/INC | 91,663 | 8,071 | 8,324 | 8,544 | 8,780 | 9,023 | 9,283 | 9,558 | 9,809 | 10,022 | 10,249 | | | | | 100% |
| Reserves - Playgrounds | MAINT/INC | 950,453 | 83,699 | 86,309 | 88,591 | 91,036 | 93,562 | 96,251 | 99,104 | 101,712 | 103,913 | 106,276 | | | | 5.26% | 94.74% |
| Reserves - Walls | MAINT/INC | 773,950 | 66,962 | 69,362 | 71,460 | 73,708 | 76,032 | 78,504 | 81,128 | 83,526 | 85,548 | 87,720 | | | | | 100% |
| Reserves - Water and Drinking Fountains | MAINT/INC | 19,592 | 1,727 | 1,780 | 1,826 | 1,876 | 1,928 | 1,984 | 2,042 | 2,096 | 2,142 | 2,191 | | | | | 100% |
| Anzac Park | MAINT/INC | 39,406 | 12,940 | | 22,827 | | 1,148 | | 1,216 | | 1,275 | | | | | 86.97% | 13.03% |
| Lynsar & Wainui Beach Reserve | MAINT/INC | 405,103 | 42,107 | 83,237 | 69,785 | 46,467 | 28,815 | 43,225 | 56,666 | 7,238 | 26,520 | 1,043 | 6.62% | | 6.22% | 25.05% | 62.11% |
| Rere Falls | MAINT/INC | 107,795 | | 63,540 | 32,610 | | 5,740 | 5,905 | | | | | 29.47% | | | | 70.53% |

| Description | LOS | Total Cost | 2010 | 2011 | 2012 | 2013 | 2014 | 2015 | 2016 | 2017 | 2018 | 2019 | Grant Funding | LTNZ Funding | Dev Cont Funding | Reserves Cont. | Loan & Reserve Funding |
|---|-----------|-------------------|----------------|----------------|----------------|----------------|------------------|------------------|------------------|------------------|----------------|----------------|---------------|--------------|------------------|----------------|------------------------|
| RESERVES and OPEN SPACE | | | | | | | | | | | | | | | | | |
| Waikanae/Midway Reserve Management Plan | MAINT/INC | 329,185 | | | | 78,190 | 80,360 | 82,670 | 24,320 | 24,960 | 19,125 | 19,560 | | 12.35% | | 79.07% | 8.58% |
| Inner Harbour Redevelopment | MAINT/INC | 1,331,650 | | 26,475 | 27,175 | | 121,600 | 124,800 | 510,000 | 521,600 | | | 2.42% | | | | 97.58% |
| Public Art | MAINT/INC | 758,030 | 66,755 | 68,835 | 70,655 | 72,605 | 74,620 | 76,765 | 79,040 | 81,120 | 82,875 | 84,760 | | | | | 100% |
| Convenience Upgrades | MAINT/INC | 1,257,346 | 159,455 | | 218,487 | 248,184 | 126,280 | 69,525 | 127,680 | 179,800 | 108,375 | 19,560 | 1.79% | | | | 98.21% |
| Totals: | | 11,790,697 | 671,940 | 855,073 | 993,300 | 942,678 | 2,341,672 | 1,514,468 | 1,196,867 | 1,860,855 | 732,599 | 681,245 | | | | | |

Asset Management

Key assets as at 31 May 2009:

- ▶ 45 (225ha) high-profile recreational and scenic reserves.
- ▶ 71 other reserves (1275ha) are spread throughout the district (including stock paddocks, stock routes, foreshore and river access and future reserves).
- ▶ 44 playgrounds.
- ▶ 101 garden areas covering 8400 square metres.
- ▶ 6583m paths and tracks.
- ▶ 301 rubbish bins.
- ▶ 17 jetties.
- ▶ 41 public art pieces.
- ▶ 13 cemeteries.
- ▶ 1 crematorium.
- ▶ 74 public toilets

This activity has a comprehensive asset/ activity management plan which is the key tool for ensuring that capital funding and existing assets are used as efficiently and effectively as possible.

RESERVES and OPEN SPACES

| Levels of Service Statement | Performance Measure | | Current Performance | Targets | | | | Mechanism to Achieve Target | |
|--|---|-------------------------------------|---|-----------------|-----------------|-----------------|------------------------------------|---|---|
| | Customer | Technical | | Yr 1 2009-10 | Yr 2 2010-11 | Yr 3 2011-12 | Yr 4-10 2012-18 | | |
| LOS (1) - Community Benefits To provide and enhance open spaces, linkages and facilities to promote community wellbeing and enjoyment. | Percentage of Gisborne District residents who are very / fairly satisfied with: <ul style="list-style-type: none"> ■ their local parks and sports fields ■ public conveniences. | | 86% (June 2008) | 86% | Not Measured | 86% | Year 4 - N/M Year 5 - 10 86% | | |
| | | | 68% June 2008 | 68% | Not Measured | 86% | Year 4 - N/M Year 5 - 10 86% | | |
| | Percentage of Requests for Service resolved within target timeframes. | | 86% (2008) | 86% | 86% | 86% | 86% | | |
| | Percentage of customers who rate RFS responses as excellent / good. | | 90% (2008) | 90% | 90% | 90% | 90% | | |
| | User satisfaction with security and personal safety. | | 77% (2008) | 77% | 77% | 80% | 85% | | Improvements through better design and maintenance. Introduce new litter and graffiti reduction measures. |
| | User satisfaction with cleanliness and lack of litter and graffiti. | | 69% (2008) | 69% | 69% | 70% | 75% | | |
| | | | Percentage of urban households within 700m walk from a neighbourhood reserve. | 85% (2008) | 85% | 85% | 85% | | 95% |
| | | | | | | | | | |
| LOS (2) An affordable range of venues and facilities for a wide variety of sports to promote usage. | Percentage of playgrounds that meet NZ safety standards. | | 25% (2006) | 80% | 90% | 90% | 95% - 100% | Capital (new and renewals). | |
| | User satisfaction with park surface conditions and maintenance. | | 82% (2008) | 82% | 82% | 82% | 82% | Maintenance and renewals. | |
| | Percentage of the operating costs covered by user charges per annum. | | 5% funded from user charges | 5% | 5% | 5% | 5% | | |
| LOS (3) Public landscapes and the natural environs are protected and enhanced. | Percentage of users satisfied with (street) gardens and trees. | | 82% (2008) | 82% | 82% | 82% | 82% | Maintain replanting programme (perennials and annuals). | |
| | | Number of NZ native plants planted. | 200 per year (2008) | 200 | 200 | 200 | 200 | | |

RESERVES and OPEN SPACES

| Levels of Service Statement | Performance Measure | | Current Performance | Targets | | | | Mechanism to Achieve Target |
|---|---|---|---------------------|-----------------|-----------------|-----------------|--------------------|-----------------------------|
| | Customer | Technical | | Yr 1 2009-10 | Yr 2 2010-11 | Yr 3 2011-12 | Yr 4-10 2012-18 | |
| LOS (4) - Accessibility Cemeteries and crematoria are accessible, affordable and cater for the cultural and spiritual needs of the community. | | Compliance with legislative and regulatory requirements for safe and hygienic burials and cremation | Achieved (2008) | Achieved | Achieved | Achieved | Achieved | |
| | | Provision of a public record and enquiry service for Council cemeteries. | 100% (2008) | Achieved | Achieved | Achieved | Achieved | |
| | | Percentage of costs recovered from users of the services and facilities. | 80% (2008) | 80% | 80% | 80% | 80% | |
| LOS (5) - Health and Safety To provide sufficient and appropriate quality public conveniences to the community. | Percentage of residents who are very/fairly satisfied with the District's public toilets. | | 62% (2008) | 62% | Not Measured | 65% | 65% | |