

Rates Relief

Council offers a range of rate remission and postponement policies that can reduce your rates if you are experiencing difficulties. They are listed below:

- Community, Recreation & Not for Profit organisations
- Economic development
- Excess water rates
- Financial hardship and exceptional circumstances
- Fragmented and uneconomic coastal rural land
- Land affected by plan changes
- Natural heritage and cultural heritage
- Payment arrangement and rate arrears
- Permanent crops
- Penalties
- Rates Transition Policy
- Uniform Annual General Charge (UAGC) and certain targeted rates

Rate Remissions for Māori Freehold Land

Tairāwhiti has a significant amount of whenua Māori. Council’s remission policy for Māori Freehold Land is in addition to the general policies above.

Part 1: Unused Portions of Māori Freehold Land

This Policy addresses situations where the Council has created one or more separate rating areas (SRA), but where the balance of the initial rating unit is unused.

Part 2: Development of Māori Freehold Land

This Policy provides a remission to support development on previously unused or unoccupied land for economic use. It is designed to encourage land development by effectively providing a “rates holiday” that aligns with the time period when the land provides a sustainable financial return.

Postponement of rates

Financial Hardship

This policy applies to both residential and non-residential properties. The Council must be satisfied that the ratepayer does not have the financial capacity to pay their rates instalment or payment of the rates instalment would create financial hardship.

Māori Freehold Land

Council’s policy is that rates for Māori Freehold Land will not be postponed but instead will be dealt with under the rate remission policies for Māori land.

For full remission policy details and application forms visit our website www.gdc.govt.nz/services/rates/rates-remissions



Water meter rates

If you are an extraordinary water user (eg commercial or rural user) under Council’s water supply bylaw you will be charged a water-by-meter rate of \$1.85 per cubic metre + GST. This is based on how much water is consumed.

Special reading fee

- **Unscheduled water meter readings, including final readings will be charged \$73 + GST**

Water rates are invoiced on monthly, quarterly, six-monthly and annual cycles.

A 10% penalty will be added to any unpaid portion of the water rates not paid by the due date shown below.

Month of Invoice	Due Date	Date Penalty Added
Invoiced six-monthly		
Jun 2024	22 Jul 2024	26 Jul 2024
Dec 2024	20 Jan 2025	24 Jan 2025
Invoiced quarterly		
Jun 2024	22 Jul 2024	26 Jul 2024
Sep 2024	21 Oct 2024	25 Oct 2024
Dec 2024	20 Jan 2025	24 Jan 2025
Mar 2024	22 Apr 2025	28 Apr 2025
Invoiced monthly		
Jun 2024	22 Jul 2024	26 Jul 2024
Jul 2024	20 Aug 2024	27 Aug 2024
Aug 2024	20 Sep 2024	26 Sep 2024
Sep 2024	21 Oct 2024	25 Oct 2024
Oct 2024	20 Nov 2024	26 Nov 2024
Nov 2024	20 Dec 2024	23 Dec 2024
Dec 2024	20 Jan 2025	24 Jan 2025
Jan 2025	20 Feb 2025	26 Feb 2025
Feb 2025	20 Mar 2025	26 Mar 2025
Mar 2025	22 Apr 2025	28 Apr 2025
Apr 2025	20 May 2025	26 May 2025
May 2025	23 Jun 2025	27 Jun 2025

Under section 57 of the Local Government (Rating) Act 2002, any portion of the rate invoices not paid by the due date will incur a 10% penalty on the following dates.



How to pay...



Pay online

Visit www.gdc.govt.nz to pay with debit / credit card or

Use online banking

Our bank account number: **03-0638-0502288-00**

Please use your valuation number (on rates invoice) as a reference for payment.



EasyPay / Direct debit

Direct debit: Simplify your payments. We'll calculate and automatically deduct the amount from your account. Choose to pay weekly, fortnightly, on Tuesdays, Thursdays, Fridays, or monthly on the 20th, or quarterly on the due date. Council will automatically review the payments if your rates increase or decrease. You'll never have to worry about penalties being added to your rates.



Call us on **06 867 2049** or visit www.gdc.govt.nz to set it up.

Over the counter

Cash / Eftpos / Credit Card

Open 9am to 4pm, Monday to Friday,
Gisborne District Council, Awarua 15 Fitzherbert Street, Gisborne
Te Puia Springs service centre, 4746 Waiapu Road



Get your rates invoices/assessment notices emailed to you

eNotices allows you to register one or more email addresses to receive and view your rates notices for your properties, online, at any time. It also helps to create a more sustainable future and reduce paper and our footprint on the environment. Send us an email or sign up at gdc.govt.nz

When are rates due?

	Due date	Date penalty added
Instalment 1	20 August 2024	27 August 2024
Instalment 2	20 November 2024	26 November 2024
Instalment 3	20 February 2025	26 February 2025
Instalment 4	20 May 2025	26 May 2025

PENALTIES: A 10% penalty will be added to any unpaid portion of the rates not paid by the due date.

06 867 2049
0800 653 800

service@gdc.govt.nz
www.gdc.govt.nz

@Gisborne DC
GDC Fix app



Tou Rēti Your Rates

What you need to know



How to pay

When are rates due

Are you eligible for a rates rebate

Rates for 2024/25

Water meter rates



The information in this document forms part of your rates assessment.



He pānui ma te mahere-a-tau e toru nā te Kahurangi me te Manahautū o te Kaunihera o Te Tairāwhiti

A message from our Mayor and Chief Executive on our 2024-2027 Three Year Plan

Our Three-Year Plan (3YP) outlines our vision, goals, and priorities for recovery, reflecting our commitment to Te Tairāwhiti.



MAYOR
Rehette Stoltz



CHIEF EXECUTIVE
Nedine Thatcher Swann

Our goal for this plan is "Healing Our Region for Our Future." This involves addressing our current issues while laying the foundations for long-term resilience.

We will deliver programmes of work aligned with our vision for healthy water, healthy land, healthy people, and a healthy future, balancing recovery efforts with maintaining essential services.

While we are facing significant costs and know our recovery programme will extend beyond the next three years, we have a sound financial strategy to address affordability issues.

We consulted on our draft plans in April, and your feedback confirmed we were on the right track. Most submissions supported our preferred rate increase option.

Despite receiving \$204m from Central Government, we face a shortfall and will continue seeking funding, especially for roading recovery. Our forecasted debt will rise to \$234m, allowing borrowing flexibility if necessary. Major projects include the Waipaoa Flood Control Scheme, DrainWise Programme, Wastewater Treatment Plant upgrades, Waingake Transformation Programme, Waste Minimisation Programme, and walking and cycling projects. With Central Government's repeal of Three Waters, we will continue to own and deliver water services for now.

Moving forward, our vision and goals are clear. To fund our programme, we will increase rates by 11.4% in the first year, 9.8% in the second year, and 8.5% in the third. We understand these rates increase may be challenging, but they are essential to ensure we can invest in the critical infrastructure and services needed for our recovery and resilience.

By the end of this period, we aim to make significant progress with our recovery and be on the path to resilience.

Ngā mihi nui, Te Tairāwhiti, thank you for your support and partnership. Together, we will address our challenges and shape a sustainable future for our region.

For full details on our 3YP please see our website... www.gdc.govt.nz



Keep up to date

Stay up to date with the latest Rates 'News' and Revaluation information



This year, Council will collect \$96.9m including GST in rates. View online how much the rates are for your property.



For the 2024/25 overall rate revenue, there will be an increase of 11.4% plus growth. This is made up of 7.9% for business-as-usual activities and 3.5% supports the district-wide cyclone recovery.



Council has changed the Revenue & Financing Policy as below:

Cyclone recovery rate includes various costs related to the FOSAL Category 3, Voluntary Property Buyout, sediment removal expenses, Category 2 Flood Protection, and Recovery Office operations. These charges are distributed across the district through the Uniform Annual General Charge, aimed to minimise risk for residents and our community.

Woody debris rates these rates largely target the forestry sector with 70% of the cost, and the pastoral sector with 15%, to cover maintenance and proactive measures to safeguard our Council infrastructure, including bridges, water supply assets, and beachfronts.

Soil conservation rate has been aligned with where the costs of the activity occur in the district. The inner zone contributes 40%. In the outer zone rural areas around Te Karaka/Whatatutu/ Tiniroto/Motu/Tolaga Bay contribute 30%, and Tokomaru Bay to Hicks Bay contribute 30%. Roothing rates were reviewed. These recognise how different sectors impact the roading network and the damage caused to road pavements. As a result, the Forestry sector contributes 13.75 times more than Residential properties.



This year's rates will be based on the 2023 district valuation, which was carried out in August 2023.



Council connects with Te Tairāwhiti through the Rural Support Roadshow. This is a series of monthly workshops to address issues, ideas and initiatives in a solutions-focused kanohi ki te kanohi (face-to-face) environment, where a collective group of agencies such as the IRD, MSD, Barnados, Cancer Society, Budget Advisory and more are available in one space. No appointment is required, just walk in. Visit GDC.govt.nz to find out more.



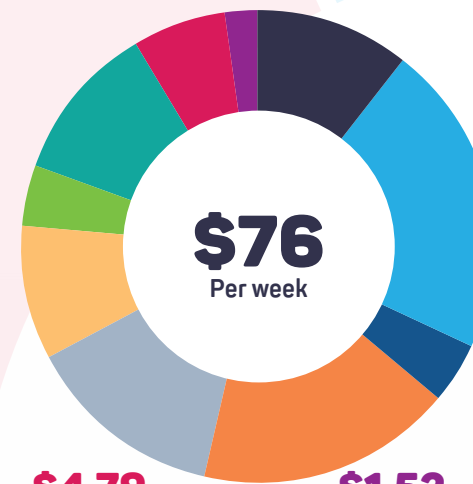
How much you pay is dependent on:

1. The valuation of the property.
2. How the land is used.
3. Where the property is located and what targeted rates apply.
4. Changes to the cost of funding of Council's activities and services.

With a maximum rates increase of 11.4%, on average, a household will pay around \$76 per week for activities and infrastructure we provide every day.



Cost of our activities per household on average



\$4.79
Rubbish and recycling

\$8.44
Regional leadership
Planning and governance

\$3.05
Stormwater

\$6.94
Drinking water

\$10.29
Wastewater

\$13.17
Roads and footpaths

\$1.52
Recovery

\$8
Regulatory

\$16.19
Community spaces and facilities
• Parks, cemeteries, public toilets **\$7.96**
• Library and theatres **\$3.68**
• Kiwa Pool **\$1.57**
• Biosecurity **\$2.98**

\$3.35
Rivers and land drainage



Are you eligible for a rates rebate?

The Department of Internal Affairs scheme can reduce your rates by up to \$790 this year if your household earns less than \$31,510. If your household earns less than \$54,000 you may still qualify for a portion of the rates rebate.

Retirement village residents are also able to apply for a rate rebate if you don't own your own unit and hold a licence to occupy agreement. A separate declaration form is required to be filled in by the retirement village operator. Contact your village operator for further information.

To apply

Customer service will work out your 2024/25 rates rebate for you. You must sign the application form. Please bring in your:

- application form
- current rates invoice
- accurate information about your income (before tax) for the year ending 31 March 2024
- accurate information about your partner or joint homeowner's income (before tax) for the year ending 31 March 2024

If you receive national superannuation or a government benefit we already have these income amounts.

The last day you can apply for the rates rebate is **30 June 2025**. More information about the rates rebate scheme is available from customer service, our website or www.ratesrebates.govt.nz



Inspect the Rating Information Database and object if we didn't get it right

As a ratepayer, you have the right to inspect our Rating Information Database (RID) and rates records. They are available for inspection at our customer service counters at 15 Fitzherbert Street.

Ratepayers have the right to object to any of the information in the RID and rates. If you think your rate assessment is incorrect or needs updating eg if you removed a dwelling and we charge for the services, please talk to us.

Request to withhold your name and address

As an owner, your name and address details are included in the Rating Information Database. You may request that we make your name and/or postal address confidential on the database. The request needs to be in writing confirming the details you want to be made confidential. There is an online form on our website.

Have you recently sold your property?

If you have, and this rates notice is still in your name, it is likely we have not received notification of the sale. Please ask your solicitor to notify Council as soon as possible.

Separate Rating Areas (SRA) for Māori Freehold Land

Individual homes on Māori Freehold Land can now be rated separately, so you'll receive separate rates bills for each home. As a separate rating area occupier, you might also be eligible for a rate rebate if you are a low-income earner. Visit www.gdc.govt.nz for more info or to apply.